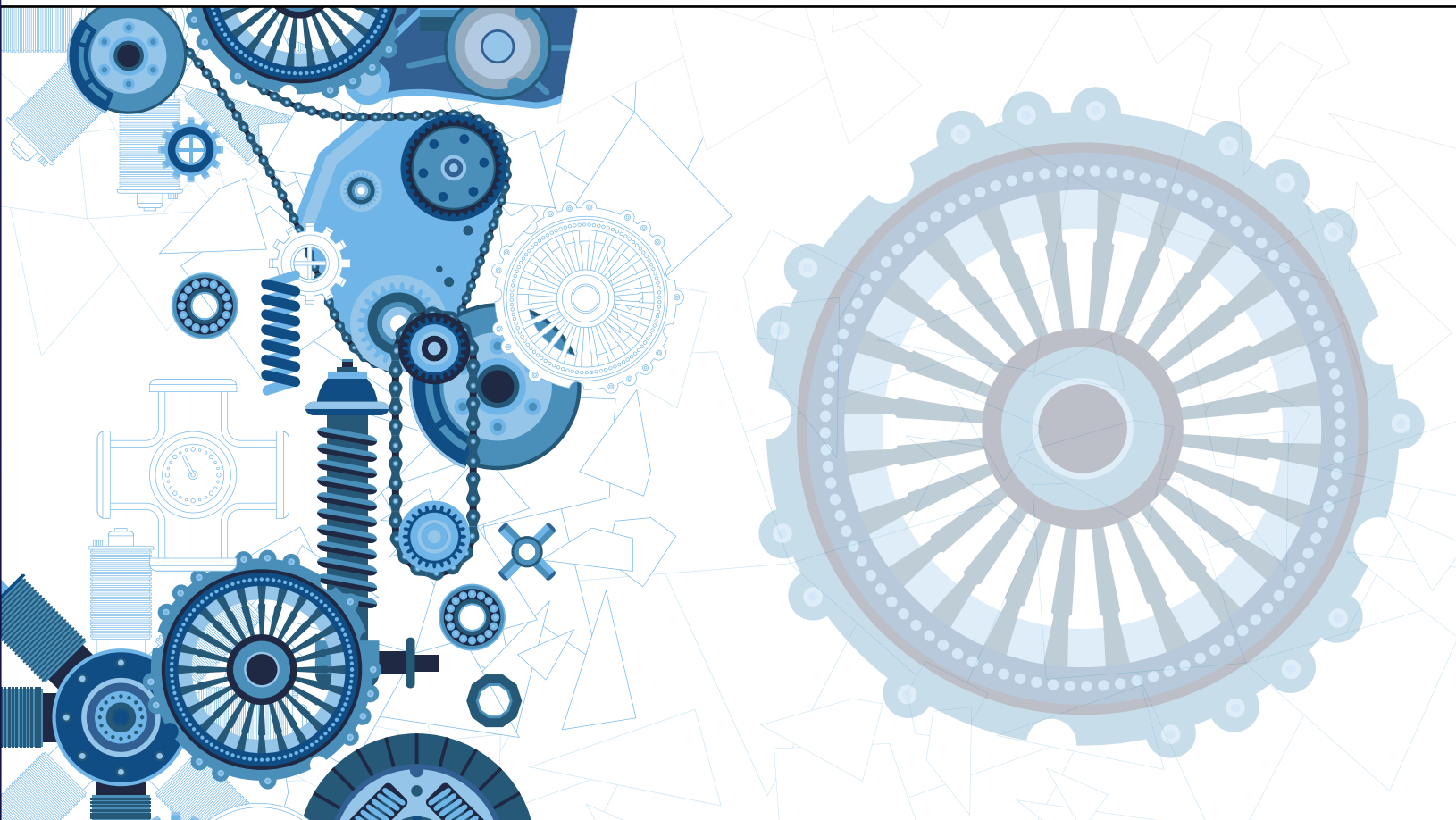


# Increasing Productive Time in Manufacturing company

How ProHance helped a leading Manufacturing Firm  
increase efficiency in their Finance & Supply chain  
processes by **21%**



## Executive Summary

ProHance partnered with a global leader in the production of welding and cutting equipment to solve for productivity challenges they faced in their Finance and Supply chain functions. This was further compounded with limited visibility to how employees were spending their time as they worked from home.

ProHance solution helped increase productive hours by 21% in less than 6 months.



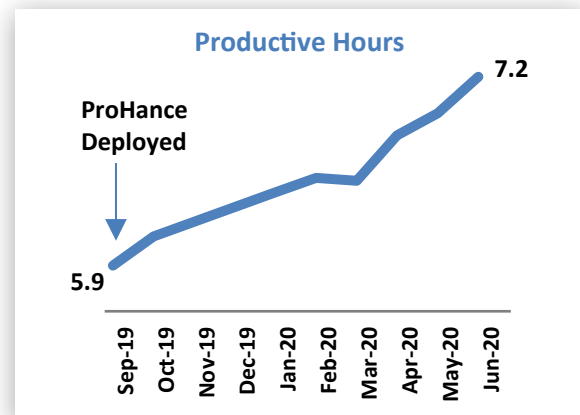
“ We chose ProHance because it offered all the tools we needed for better workforce management under one platform, such as real time data, dashboards and reports to derive inferences, enabling data capture for work from home users, dashboards for end user consumption enabled us to drive self-governance within teams at the same time providing holistic view into our operations”

## Challenges

Our client had limited access to track what activities employees were spending their time on, in a day. These included trying to understand how much time was being spent in meetings and trainings. As a result it was getting difficult to identify work patters and how capacity was being utilized. This problem became more pronounced as employees started working from home.

## How Prohance Helped

ProHance worked closely to identify key challenges (outlined above) and developed a strategy to effectively deploy the ProHance tool. After careful consideration it was decided to deploy the Work Time Module. The Worktime module helped capture logged hours, time on system, time away from system. Categorization of productive and non-productive activities was done to create insight on how the team was spending time on different tasks.



The tool was seamlessly deployed across users as they worked from home allowing senior leaders to have real time access of their distributed workforce.

## Value Created

ProHance provided a real time dashboard with insights into the utilization and productivity of employees and teams. The ability to track user wise productivity level, as well as increased accuracy of actual vs planned hours helped load balance across the teams.

End users were empowered to analyse and interpret their data, allowing them to self govern.

## PROHANCE

ProHance is a comprehensive cloud-based enterprise workforce analytics solution that optimizes workforce performance and processes. ProHance's robust, intelligent analytics engine combined with its process automation capabilities drive measurable business outcomes, improve decision making, enable continuous improvement and boost employee engagement. ProHance is used by leading Shared Services, BPO, KPO, and IT Services organizations across the globe.

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