PROHANCE

SOFTSAGES EXPERIENCE WITH PROHANCE

SOFTSAGES INCREASES PRODUCTIVE TIME BY **25%**

IN **5** MONTHS

2020

Executive Summary

Softsages is a US-based company creating tailor-made solutions for the past 14 years. The organisation provides IT staffing, Software Development, Cybersecurity & IoT Development services. Solutions are based on the intelligence gained over the years by servicing a large set of highly satisfied clients.

ProHance worked closely with the client to deploy it's platform across Softsages centers. The client experienced a **25.2%** increase in productive time within a few months of deploying ProHance.

> **"Its been almost a year now since we started using ProHance. Initially we opted to implement ProHance in our organisation just for the break monitoring of employees but after reviewing the features of ProHance, with tremendous positive results, ProHance is one of the prime tools for our organisations.**
> **ProHance is a solution and I highly recommend this tool. ProHance is a very user friendly tool and the supporting staff is very proactive and professional." Michael Jones, Operations Manager, Softsages**

Challenges

The organization and senior management were challenged in tracking productive activities for employees. It was important to be able to monitor work time patterns to ensure that resources within the organization were optimally utilized. There was manual reporting and limited visibility to employees and their productive activities in a day. Without a mechanism to measure time spent on breaks and meetings it was difficult to track productivity and manage capacity.
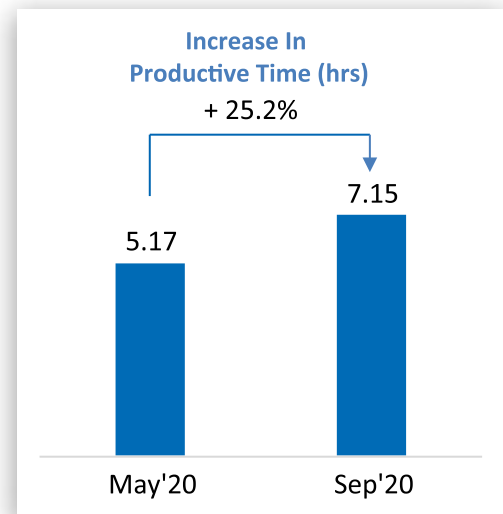
How Prohance Helped

Work Time Module : WT module was implemented and provided real time reports on time metrics like logged hours, Time on System, Time Away From System. Providing insight into real time activities, attendance, utilization and workload.

ProHance Dashboard Report : enables team managers/leads to have a detailed view of how users are spending time on and away from system. Making it easy to monitor activities like breaks and meetings while away from the system. Additionally users got to see reports for themselves on how they are spending their time on and away from system.

Current Activity Report : allows team managers and leads to see the real time state and activities of users.

Increase In Productive Time (hrs)

+ 25.2%

May'20	Sep'20
5.17	7.15

Value Created

When employees log into the system, ProHance starts capturing various time metrics providing real time insights on productivity and efficiency through an automated dashboard. Employees feel empowered with ProHance since they now have visibility to how they are spending their time which in turn has allowed them to improve performance and their productivity. ProHance has been especially very helpful in the current work from home situation and inspite of multiple challenges there has been a 25.21% of improvement in productive hours between May and September this year.